

HAPPY LITTLE PEOPLE

Parent Questionnaire March 2015

GIRFEC

Please circle answer and add comments at bottom

1. Have you heard of GIRFEC (Getting it right for every child) Yes No
2. Safe...do you feel your child is safe at the after school care Yes No
3. Healthy ...do you feel HLP promotes healthy lifestyles Yes No
4. Would you consider the snack provided for your child healthy Yes No
5. Are you aware of our hand washing procedures at HLP Yes No
6. Achieving...has the after school care helped your child develop new skills and/or achieve a desired goal Yes No
7. Do you think the after school care promotes, encourages or recognises children's achievements Yes No
8. Nurtured... Do you think the after school care protects and cares for your child Yes No
9. Active...do you think the after school care offers enough physically active activities both outdoors and indoors for your child Yes No
10. Included...Does your child feel included "part of the group" at after school care Yes No
11. Respected... do you feel your child is treated with respect by the staff Yes No

Responses to the Parent/Carer Questionnaires - GIRFEC

Parent's responses were positive. No negative feedback given.

Themes identified from responses – The results of the questionnaires identified that the majority parents/carers using our service are not aware of GIRFEC. Some have heard of GIRFEC, although they lack an understanding of its purpose and how it is implemented within the service.

Our response – although parents/carers are openly welcomed into the service each day when collecting their child, a specific week where parents are encouraged to come along for an informal chat will be arranged to accommodate all parents/carers as some do not have time at the end of the day. Parents/carers will have an opportunity to hear about what their child does when attending the service and they can ask any questions they may have. We will also use this opportunity to explain GIRFEC/Shanarri to parents/carers. We will show parents/carers the strategies used to meet SHANARRI indicators on a daily basis. (Parent's will be welcome to attend on a day that their child is not booked in, in order to accommodate varied work schedules, etc.)

Next steps – Questionnaires to have a specific focus, using more open ended questions in order to encourage ideas/feedback from parent's/carers.